

Building a Job Architecture for SAP SuccessFactors

A Guide for Project Managers



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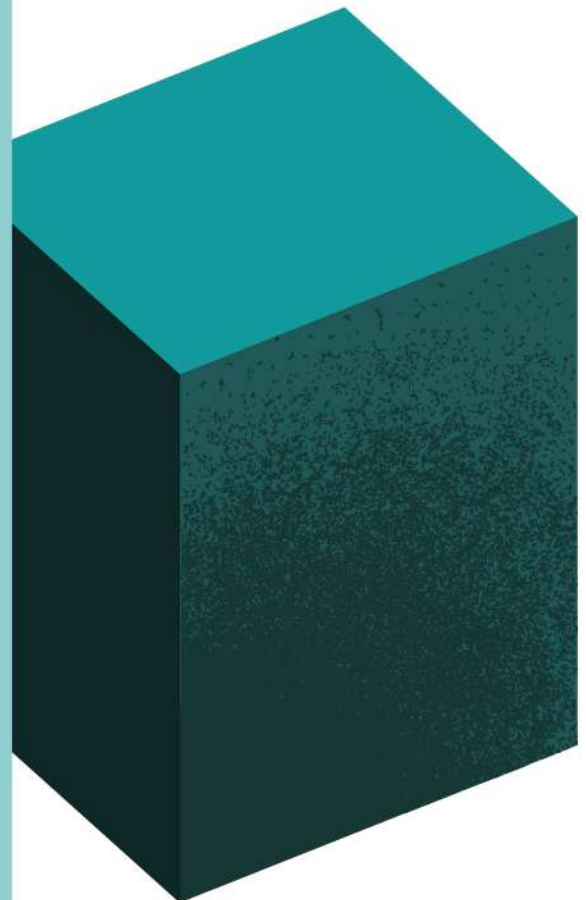


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Why Should You Read This White Paper?

If you oversee the implementation and utilization of SAP Success Factors in your organization or are preparing to implement it, this is the right source of information for you! By exploring the challenges and opportunities associated with SuccessFactors, you'll gain insight into the critical role of a Global Job Architecture. This knowledge equips you to identify potential roadblocks, maximize the impact of SuccessFactors, and develop a forward-thinking HR strategy that aligns with your business goals.

This white paper reveals the initially not apparent problems of using SAP SuccessFactors without a Global Job Architecture and empowers you to unlock its full potential. Please take the next step in your journey towards effective HR management by diving into the pages of our white paper.



Meet Your Guide

In today's rapidly evolving business landscape, where staying ahead requires keeping up with technological advancements and leveraging them effectively, SAP SuccessFactors has emerged as a driving innovation in HR management. The suite provides companies with a transformative cloud platform to streamline and optimize their talent management processes by applying global standards. However, despite the enthusiasm and high expectations surrounding SuccessFactors, a significant challenge often remains hidden - the crucial role of a Global Job Architecture.

This white paper, "Building a Job Architecture for SAP SuccessFactors - A Guide for Project Managers" sheds light on this hidden challenge and associated opportunities. Through in-depth research, we uncover the complexities and hurdles that organizations may encounter during the implementation phase of SAP SuccessFactors. In particular, we highlight the importance of a Global Job Architecture to unlock the platform's full potential and maximize its effectiveness and efficiency.

As organizations embark on the complex journey of implementing SAP SuccessFactors, it becomes increasingly evident that understanding the concept and importance of a Global Job Architecture is essential. This architectural framework provides a structural backbone and a roadmap for success within the platform. It is pivotal for ensuring clarity, consistency, and coherence in HR processes, laying a solid foundation for a successful implementation.

In addition, this white paper delves into the multi-faceted value proposition that a Global Job Architecture brings to the table. From standardizing job roles and attributes (like skills) to promoting data consistency and enabling seamless integration with other HR systems, we analyze each aspect to illustrate its impact on organizational efficiency and strategic decision-making.

Unraveling the Importance of Job Architectures in SAP SuccessFactors

Unlocking the Power of SAP SuccessFactors With High-Quality Job Data

Implementing an HR system like SAP SuccessFactors can be a game-changer for organizations, enabling them to streamline their HR processes, enhance employee experience, and drive strategic decision-making. However, many organizations overlook a hidden challenge that can significantly impact the success of their SAP SuccessFactors launch – data quality. As one customer aptly stated,

"For me, a Global Job Architecture is critical to building an effective global HR system. Otherwise, you're just recreating the mess you already have in your current systems".

This customer quote highlights the significance of job-related data quality in general for successfully implementing SAP SuccessFactors. It emphasizes that organizations must address job-related data quality issues and implement a comprehensive Global Job Architecture to avoid replicating problems and inefficiencies from their existing systems. This chapter will delve deeper into the hidden challenge of job-related data quality in an SAP SuccessFactors launch and explore how a Global Job Architecture can ensure high job-related data quality and pave the way for a successful implementation.

Data quality is the foundation of any effective HR system implementation. With accurate and reliable data, organizations can avoid encountering numerous issues that hinder the system's efficiency and undermine the intended benefits. In the context of SAP SuccessFactors, data quality is particularly crucial, given the system's extensive functionalities and the reliance on accurate information to drive HR processes. The most effective solution to address the job-related data quality challenge and maximize the potential of SAP SuccessFactors is the implementation of a Global Job Architecture. By implementing such a framework, organizations can ensure high job-related data quality within SAP SuccessFactors in multiple ways.

In conclusion, a hidden challenge of every SAP SuccessFactors launch lies in the quality of data within the system. Organizations should focus on data quality measures early to ensure efficient usage and maximize this HR system's potential. Implementing a Global Job Architecture is a powerful solution to address this challenge, as it promotes standardization, data consistency, automation, integration, and data governance. By leveraging a Global Job Architecture, organizations can revolutionize their daily HR operations and unlock the full potential of SAP SuccessFactors.



Key Factors to Ensure High Data Quality

With a Global Job Architecture, organizations ensure consistent data entry by defining standardized job attributes, such as skills, competencies, and qualifications.

This consistency eliminates duplicate or inconsistent data entries, reduces errors, and ensures accurate system information.



Accurate and reliable data within SAP

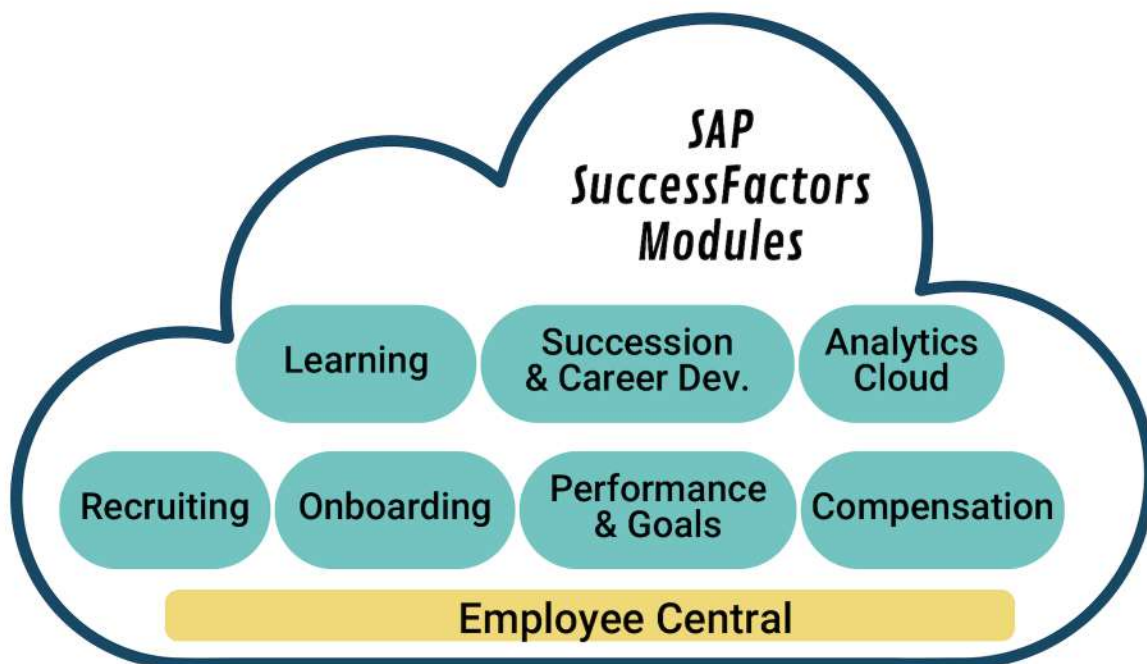
SuccessFactors enables organizations to generate meaningful insights and reports. A Global Job Architecture provides a solid foundation for data-driven decision-making, allowing organizations to identify skill gaps, track employee performance, and make strategic workforce planning decisions.

A Global Job Architecture enables seamless integration with HR processes like performance management, compensation, and learning. It helps automate or facilitate tasks like performance reviews, career development planning, or salary adjustments, ensuring data consistency and improving HR operations' efficiency.

Implementing a Global Job Architecture necessitates robust data governance processes. These processes establish clear ownership and accountability for data entry, maintenance, and updates, ensuring ongoing data quality within SAP SuccessFactors. Regular audits and validation checks can be implemented to identify and rectify any data inconsistencies or inaccuracies.

Confronting Dilemmas - SuccessFactors Without a Job Architecture

When implementing SAP SuccessFactors, many companies fail to realize their full potential due to the absence of a clear and well-defined Global Job Architecture. This chapter explores the various modules within SuccessFactors and how the lack of a Job Architecture impacts their performance. We will delve into the missed opportunities and moments of frustration that arise, highlighting the potential that remains untapped without a Job Architecture.



Overview of SAP SuccessFactors modules

Employee Central - Managing Employee Data Nightmares

Employee Central is the backbone of the SuccessFactors suite, providing a centralized database for all employee-related data. Without a Global Job Architecture, companies cannot effectively manage employee data, leading to inconsistency and inaccuracies in job titles, positions, skill assignments, and career paths. As a result, organizations cannot generate meaningful reports, make informed decisions, or align employees' skills and competencies with business needs.

Recruiting - Lost in a Sea of Inconsistencies



Without a Global Job Architecture, it becomes difficult to define clear, consistent job descriptions and job postings that are usable organization-wide. The lack of consistency makes the candidate sourcing and screening processes more challenging because comparing and evaluating candidates becomes tricky. A system-supported candidate assessment based on the respective job and skill requirements cannot be performed. The result is an

ineffective recruitment process and the hiring of candidates who do not have the right skills or qualifications. You already face the fact that the quality of the recruiting process varies from recruiter to recruiter. A job architecture provides them with a precise framework to match candidates to job roles accurately.

Onboarding - Missed Opportunities in Employee Integration

Without a Global Job Architecture, the onboarding process in SAP SuccessFactors can become inconsistent and inefficient. New hires may not receive targeted information or training relevant to their roles and skill gaps, leading to confusion and decreased productivity. Furthermore, aligning onboarding activities with strategic goals becomes challenging, resulting in missed opportunities to instill company values and expectations. From an operational standpoint, HR teams may face increased workload and risk of errors due to the manual configuration of onboarding activities for each new hire. Thus, the lack of a Global Job Architecture can significantly hinder the effectiveness of the onboarding process.

Performance & Goals - The Performance Paralysis

Performance Management is a critical module that enables organizations to set goals, provide feedback, and evaluate employee performance. Companies need a Global Job Architecture to align performance criteria with specific roles and responsibilities. Without aligned performance criteria, expectations will be ambiguous, performance evaluations will be ineffective, and you will miss opportunities for employee development and growth. Moreover, the absence of clearly defined job levels and career paths hinders the fair and objective assessment of employees' performance, further compromising the effectiveness of the performance management process.

Compensation - The Inequality Dilemma

Compensation Management is essential for attracting, motivating, and retaining top talent. However, companies struggle to establish consistent and fair compensation structures and salary bands aligned with job levels and career paths without a Global Job Architecture. This lack of clarity leads to inequality and potential dissatisfaction among employees. Additionally, organizations need to gain the ability to link performance ratings and potential with compensation decisions, resulting in a need for more transparency and fairness in reward management.



Learning & Career Development - Lost Opportunities & Uncertainty

Companies can avoid significant Learning Management and Career Development challenges with a Global Job Architecture. Learning programs not aligned with specific job roles and their required skills hinder employees' target-oriented skill development, performance enhancement, and career planning. This absence also obstructs identifying skill gaps and allocating suitable learning resources, leading to lost learning opportunities. Similarly, the need for more transparency in career development opportunities creates frustration and uncertainty among employees. It becomes unclear how they can progress within the organization and what skills are required for advancement, resulting in random and directionless career planning efforts. This situation underscores the need for a Global Job Architecture in SAP SuccessFactors to streamline these processes and maximize their impact.

Succession - Playing a Risky Game of Guessing

Succession planning requires a deep understanding of the (future) skills necessary for each role/position within the organization – especially an abstraction from the skills of the last employee fulfilling the position. Without a Global Job Architecture, it can be challenging to identify suitable successors for critical roles. It will hinder effective succession planning and put the business at risk if key positions are left vacant or filled inappropriately. Operationally, no automatic proposal for vacant critical positions is possible in SAP SuccessFactors.



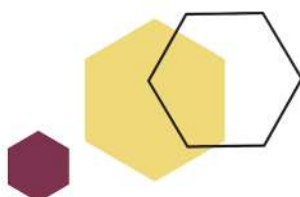
Strategic Workforce Planning & Analytics - Blindfolded Workforce Planning

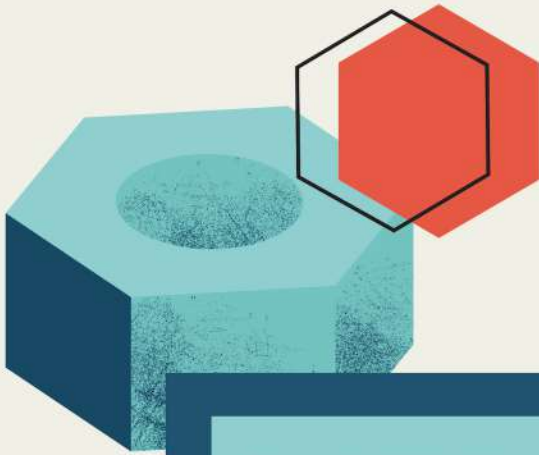
To effectively plan for future workforce needs, organizations require a comprehensive understanding of their current talent pool and the skills they possess. A Global Job Architecture makes gathering accurate and meaningful role-based data to inform strategic workforce planning and analytics efforts easier. Strategic workforce planning becomes inaccurate and potentially leads to business-critical skill gaps in the transformation journey of an organization.



HR Administration & Organizational Management - Chaos in HR Operations

HR administration and organizational management processes become easier with clearly defined job roles and hierarchies. For example, no automatic inheritance of job attributes (e.g., compensation range, job grade, job hierarchy) to positions can occur and must be manually entered each time. Furthermore, employees need help seeing their job requirement profiles. Finally, there is no way to assign role-based permissions to staff automatically.





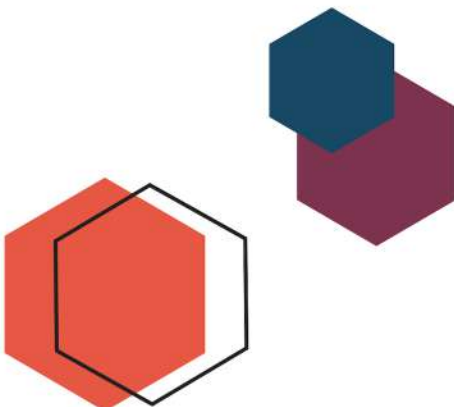
In summary, companies implementing SuccessFactors without a Global Job Architecture miss out on numerous opportunities to optimize their HR management processes. The absence of clear job roles and hierarchies can result in inefficient workflows and frustrated employees, to name only a few. In the next chapter, we will explore the power of a Global Job Architecture and how it can revolutionize the daily business within SuccessFactors.



Unlocking Potential - How Your Job Architecture Improves HR Practices



In the previous chapter, we discussed the missed opportunities and moments of frustration that can arise when implementing SAP SuccessFactors without a Global Job Architecture. This chapter will explore the power of a Global Job Architecture and how it can revolutionize daily business operations. We examine each SuccessFactors module and explain why a Job Architecture is the main answer to the challenges outlined in Chapter 2. Additionally, we will look at the specific effects of a Job Architecture on day-to-day work and business performance.



Employee Central - Clear Structure & Enhanced Workforce Management

Implementing a Global Job Architecture provides a foundation for accurate employee data management in Employee Central. It offers a consistent structure for job titles, job codes, job families, and their attributes, like skills, facilitating seamless reporting and analytics. This improvement ensures that reliable employee information leads to improved decision-making and data-driven HR processes.



Recruiting - Streamlined Talent Acquisition

One of the key modules within SAP SuccessFactors is Recruiting, which plays a critical role in attracting and selecting top talent for organizations. With a Global Job Architecture, position profiles and requisitions can be standardized across the organization. Candidate assessments can be based on the same set of skills each time the role is published, thus increasing the selection process's quality. This consistency in the hiring process ensures that job requirements, responsibilities, and competencies are clearly defined and aligned.

Furthermore, the Job Architecture provides a solid foundation for recruiters, simplifying the underlying processes in talent acquisition. They have access to a global library of job profiles and required skills, making it easier to identify the right fit for each position. By having standardized templates for job postings, recruiters can quickly create and post job requisitions, attracting qualified candidates faster. It streamlines the recruitment process, reduces time-to-fill positions, and enhances the candidate experience.

Onboarding - Efficient Employee Integration

A Global Job Architecture can significantly streamline the onboarding process. By aligning onboarding with specific job profiles, skill gaps of new hires can be assessed more efficiently to deliver the correct information and resources from the start. For example, a project manager's onboarding could include training on company-specific project management methodologies and fill other gaps identified in the recruiting process. This targeted approach accelerates learning and equips new hires to perform effectively.

Furthermore, by linking job roles to the company's strategic objectives, new hires understand their contribution to the organization, fostering engagement and retention. Thus, a Global Job Architecture transforms onboarding from a generic process to a role-specific experience, setting up new hires for success.



Performance & Goals - Aligned Objectives & Development

Performance management is a critical HR process that directly impacts employee engagement and business outcomes. A Global Job Architecture enables organizations to align performance goals and objectives across roles and functions. By assigning required skills and levels to job profiles, the Job Architecture helps employees understand their employer's expectations and how the employer will evaluate their performance.

With a clear structure provided by the Job Architecture, managers can identify skill gaps more objectively, set meaningful goals, and provide targeted development opportunities for their teams. For example, a software engineer's job profile may include specific technical competencies and skills required for success. This knowledge allows the manager to set goals that align with those competencies and provide development activities to enhance their skills further. As a result, employees understand the organization's goals better, are more engaged, feel a sense of purpose, and contribute to the organization's success.

Deep Dive

What Is a Global Job Architecture?

Definition

- A Global Job Architecture system organizes jobs organization-wide along the company's value chain.
- This system goes beyond just listing job titles. It includes details about the skills and competencies required for each job, the grades and levels associated with them, and how they relate to comparable jobs in the region or industry.
- Essentially, a Job Architecture helps companies structure their jobs logically and meaningfully.

Key Components

- A Job Architecture comprises several key components, including job families, sub-job families, levels, job titles, job descriptions, and required competencies or skills.
- These elements are crucial for organizing and defining roles within an organization.
- By ensuring that these components align with the company's business strategy, values, and culture, HR professionals and business leaders can create a structure that promotes the organization's goals and transformation, supports HR programs, and facilitates employee career growth.

Must Have for Companies

- Today's global and ever-changing business environment, the increasing digitalization of work, and the occurrence of unpredictable external disruptions impose new requirements that HR Management needs to cope with.
- In response, innovative HR trends have emerged in recent years. Concepts such as New Work, self-management, agile processes, remote work, people-first culture, skill-focused training, skills-based organizations, and many others have emerged to increase resilience.
- A well-designed job architecture is setting the scene for all these concepts. It provides a consistent and transparent classification, content library, and description language that are essential for effectively organizing work.
- A Job Architecture is the backbone for a wide range of HR and talent management processes.

Compensation - Fair & Transparent Reward System

Compensation management is crucial in attracting, retaining, and motivating employees. However, organizations may need a Global Job Architecture to establish fair and transparent reward systems. The Job Architecture provides a framework for defining job levels, career paths, and compensation bands based on job families, jobs, and even skills.

With clear (vertical or cross-functional) career progressions defined by the Job Architecture, employees better understand their growth opportunities within the organization. This awareness can boost their motivation and engagement as they see a clear path to advancement. Additionally, the Job Architecture enables organizations to conduct market benchmarking and ensure fair and competitive compensation. Organizations can attract and retain top talent by aligning compensation with job levels and market rates.



Learning & Career Development - Targeted & Personalized

A Global Job Architecture is instrumental in both learning and career development. It maps competencies and skill requirements to job profiles, enabling organizations to identify skill gaps and create personalized learning paths. For instance, if a customer service representative's job profile identifies active listening and problem-solving as critical competencies on a specific level, based on skill evaluations, the people manager and the employee identify a gap to that level. The learning management system can automatically recommend individual training programs to enhance these skills for employees in this role. These insights ensure that employees receive the right development opportunities to excel in their roles. Simultaneously, it facilitates the creation of personalized career development paths. An employee aspiring to a managerial role can access career paths outlining the necessary skills and experiences for advancement. This clarity promotes engagement, satisfaction, and retention, fostering a culture of continuous learning and clear career progression.

Succession Planning - Identification & Development of High-Potentials

Succession planning becomes more effective with a Global Job Architecture. Organizations can quickly identify high-potential employees suitable for future leadership positions by identifying key roles and their corresponding job profiles. Automatic mapping of existing employee skill profiles (i.e., validated by managers or certificates) facilitates the process significantly. A Global Job Architecture enables organizations to assess the readiness of employees for these roles by comparing the competencies and skills required with existing ones. With this knowledge, organizations can build a pipeline of qualified talent to fill critical positions, reducing the risk of succession gaps and facilitating smooth leadership transitions.

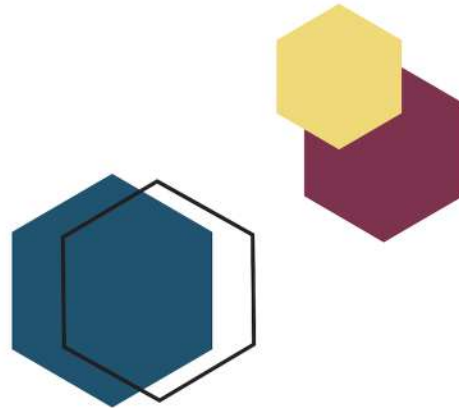



Strategic Workforce Planning & Analytics - Data-Driven Decision Making

A Global Job Architecture provides the foundation for accurate and reliable strategic workforce planning and analytics. With clearly defined job profiles, incl. skills, organizations can analyze the current workforce against future business needs. They can identify skill gaps, determine recruitment and training requirements, and make informed decisions to address workforce challenges broken down to region or business entity. By aligning workforce planning with the Global Job Architecture, organizations can optimize their talent strategies and ensure they have the right people in the right roles at the right time.


HR Administration - Leaner Process & Reduced Complexity

A Job Architecture simplifies HR administration and organizational management processes. Organizations can streamline administrative tasks and reduce complexity by aligning job profiles with payroll, benefits, and performance management. Greater alignment and transparency ensure that employees are correctly compensated based on their job classifications, receive appropriate benefits, and are evaluated fairly based on the requirements of their roles. A Global Job Architecture also facilitates organizational changes such as restructurings or mergers, as job profiles provide a consistent framework to assess, align, and transform positions across an organization.





In conclusion, a Global Job Architecture revolutionizes daily business and strategic planning by bringing clarity, transparency, and efficiency to HR processes in each SuccessFactors module. From targeted development opportunities in learning management to data-driven decision-making in strategic workforce planning, organizations can unlock the full potential of SAP SuccessFactors by implementing a Global Job Architecture. The result is improved employee engagement, enhanced talent management, and better business performance. Finally, implementing a Global Job Architecture provides a robust foundation for a skill-based organization, thereby setting the stage for the evolution of dynamic organizations. It fosters adaptability, ensuring organizations are better equipped to face future challenges.



Deep Dive

Overview: Steps to Successfully Build a Job Architecture

Phase 1: Set the Foundation

1. Conduct a Job Analysis

Collaboratively conduct comprehensive role analysis with HR and Line Managers to ascertain precise responsibilities, skills, and qualifications.

2. Develop a Job Framework

Create a tailored framework encompassing job families, levels, & titles to effectively communicate roles while aligning with organizational goals & allowing for customization.

3. Create Job Descriptions

Develop centralized, detailed job (and skill) descriptions, ensuring consistency, clarity, and accessibility for stakeholders.

Phase 2: Outline the Details

4. Evaluate Pay Structures

Conduct a comprehensive analysis of pay structures, introduce systematic evaluation, and collaborate to address disparities for fair and competitive compensation.

5. Define Career Paths

Establish transparent career paths within and across job families, promoting internal mobility and delineating skill requirements for progression.

Phase 3: Implement & Communicate

6. Communicate Changes

Ensure transparent communication with employees, managers, workers councils, etc. regarding the rationale, benefits, & alignment of the new job architecture with organizational goals.

7. Implement Job Architecture

Integrate the new job architecture into HR processes using the SF modules in the central SF instances & local systems, providing training & support for seamless implementation.

8. Monitor & Evaluate

Consistently assess and adjust the new job architecture to meet evolving market, organizational, and workforce needs, evaluating its impact on performance and satisfaction.

Guarantee Impact - How to Introduce a Job Architecture

The development and introduction of a Global Job Architecture during a SAP SuccessFactors implementation represents a pivotal moment for organizations seeking to optimize their talent management processes. This strategic initiative requires a holistic approach that includes thorough planning, effective communication, and proactive change management strategies. In this chapter, we take a closer look at the challenges organizations may face when implementing a Global Job Architecture and provide detailed actions for overcoming these challenges to ensure a successful implementation.



Challenges During Introduction and Successful Strategies

Understanding & Overcoming Employee Resistance

One of the organizations' most prominent challenges when implementing a Global Job Architecture is employee (and manager) resistance. Employees may be concerned about changes to their roles, career paths, and job descriptions. Organizations must take concrete steps to identify, understand, and overcome employee resistance to address this challenge effectively. Comprehensive training sessions, early communication campaigns, and interactive workshops to educate employees about the benefits of job architecture help build internal support. By clearly articulating how the new structure aligns with career development opportunities and supports organizational goals, organizations can mitigate resistance and foster buy-in from employees at all levels. Additionally, the workers' councils should be included in designing the architecture and communicating the benefits early on.

The Power of Communication & Change Management

Effective communication and change management are critical in successfully implementing a Global Job Architecture. Organizations must recognize the importance of transparent communication channels and proactive change management strategies to navigate this process smoothly. Regularly scheduled meetings, informative newsletters, and interactive workshops are essential for informing employees about the implementation process, goals, and timeline. In addition, establishing open channels for feedback and promptly addressing employee concerns are critical to building trust and maintaining engagement throughout the transition period. By fostering a culture of transparency and inclusiveness, organizations can confidently navigate the complexities of change management and ensure a successful Job Architecture implementation.

Selecting the Right Job Families & Roles

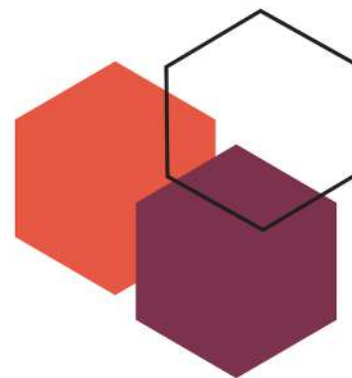
Selecting the right job families and roles is fundamental to implementing a Global Job Architecture. This process requires careful consideration and alignment with the organization's structure, goals, and workforce needs. Organizations can comprehensively analyze their existing job roles, functions, and career paths to identify suitable job families. By involving key stakeholders, including HR professionals and line managers, in decision-making, organizations can ensure alignment with business needs and foster ownership of the Job Architecture. Furthermore, by conducting thorough assessments of skill requirements, career paths, and competency frameworks within each job family, organizations can tailor the Job Architecture to meet the diverse needs of their workforce.



Considering the Cross-Functional Character of a Job Architecture in Change Program Design

Typical SuccessFactors implementations are designed along the individual modules of Success Factors. Several projects run simultaneously during implementation, e.g., employee central, performance and goals, or learning, and realize the transition from previous local systems to a centralized SuccessFactors system. By organizing the programs in an agile approach, the various projects may independently make or suppose jobs and skills design decisions for their respective purposes. For example, while implementing the learning module, a discussion about future skill levels (none, 3, 5, 8, their definitions, validations, compatibility with 3rd party LXP platforms) may arise, and assumptions may be made without considering the effects of the recruiting process.

However, incompatible assumptions may create inconsistent data fields, definitions, methods, and stakeholder involvements and thus hinder a successful SuccessFactors implementation and acceptance of the new processes and overall change. Therefore, consider establishing the design of a Job (and skill) Architecture as an underlying base project to define fundamentals for all other projects.



Steps Towards Clarity: Successful Integration of Job Architecture

Understanding the Soul of Your Company

The successful integration of a Global Job Architecture depends on understanding the organization's soul. Start by analyzing your company's culture, values, and structure within the context of the job architecture. By conducting interviews with executives and employees, organizations can gain insights into the core values and cultural dynamics that shape the organization. These insights provide a foundation for aligning the Job Architecture with the organization's values and fostering a sense of purpose and belonging among employees.



Identifying & Responding to Needs

Addressing the individual needs of employees and the organization is essential to successfully integrating a Global Job Architecture. Organizations must employ strategies to identify and respond to their workforce's needs and concerns and those of relevant stakeholders like workers' councils, data security departments, and learning academies. Realize surveys, feedback sessions, and interactive workshops that seek input from employees and affected entities at all levels. Organizations can increase employee engagement, satisfaction, and acceptance of the new framework and necessary governance by tailoring the Job Architecture to the company's diverse roles, career aspirations, and skill sets.

Seamless Integration into Existing HR Processes

Integrating the Job Architecture into existing HR processes requires careful planning and coordination. Organizations must train HR staff adequately to understand and implement the new processes seamlessly. Organize comprehensive training sessions and targeted workshops to familiarize HR staff with the new structure, job families, and roles. In addition, developing guidelines, documentation, and governance processes to facilitate the integration of the Job Architecture into HR systems and workflows will streamline operations and minimize disruptions during the transition period.



Engaging Employees - Why Training Matters

Investing in employee training is critical for successfully integrating a Global Job Architecture.

Organizations must prioritize training programs to equip employees with the knowledge and skills to navigate the new structure effectively. Use training sessions that provide employees with a comprehensive understanding of the Job Architecture, its goals, and its impact on their roles and career paths. Additionally, providing ongoing support and resources to address questions and concerns during the transition period reinforces commitment and ensures successful adoption of the Job Architecture.



Implementing a Global Job Architecture in SAP SuccessFactors is a transformative opportunity for organizations to optimize talent management processes and drive business success. Organizations can implement effective strategies to overcome employee and organizational resistance, foster effective communication and change management, and successfully integrate the Job Architecture into existing HR processes by understanding and addressing the challenges associated with this process. Through proactive engagement and comprehensive training initiatives, organizations can empower employees to embrace the new structure and realize its full potential to drive business performance and growth.



Closing Thoughts

Implementing a Global Job Architecture in SAP SuccessFactors is crucial for organizations to optimize their talent management processes and drive business growth. This paper highlights companies' challenges without a clear and well-defined Global Job Architecture. It also showed the potential positive impact of a Job Architecture, from improved development and career opportunities to more efficient HR processes.

Why Is This Journey So Rewarding?

Implementing a Global Job Architecture provides immediate benefits and opens up long-term opportunities and positive organizational changes. By establishing a clear talent management structure, companies can address current challenges and remain competitive in the long run. A well-defined Job Architecture increases employee engagement and satisfaction by providing clear career paths and development opportunities.

Implementing a Global Job Architecture in SAP SuccessFactors is a response to today's challenges and an investment in the future. By establishing a clear talent management structure, organizations can lay the foundation for an efficient and future-proof work environment. Organizations will notice an effect in attracting, developing, and retaining top talent. The Job Architecture with job-related skills contributes to employees realizing their full potential and thus contributes to the long-term success story of the company. With a well-designed Global Job Architecture, organizations can address current challenges, remain competitive in the long run, and ensure positive growth in a constantly evolving business environment.

'COLMEIA' is Portuguese for beehive. The beehives we take care of are the workforces of large organizations. We provide cloud solutions for job architectures, job catalogs, job mapping, and strategic workforce planning. Our products improve organizational efficiency and employee experience and enable organizations to act on the future impact of new technologies on their workforces already today.

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